Designated Waste Hauler Collection Program

October 1, 2019
Current Services

Approximately 12,000 Households

5 Haulers servicing the community through independent and separate contracts

Inability for Township to hold providers accountable results in a lot of unhappy people
Improved Neighborhood Safety and Quality of Life.

- Truck traffic reduced by 70% or more
- Reduced wear and tear on roads
- Safer and quieter streets
- Cleaner air and fewer opportunities for spills
- Improved community appearance with carts and 1 day/week service

$1 Million - $2 Million Returned to Households.

- 10% to 60% household savings - with better services
- Firm 5-year pricing prevents surprises
- No more hassles in setting up individual services
- Recycling incentive that can have a value of $15 to $20 per household per month
What Will Weekly Services Include?

- **Garbage & Recycling**
  - in Orion Township Cart

- **Yard Waste**
  - April 1 – December 15

- **Bulky Items**
  - No Scheduling

- **Recycling Rewards**
<table>
<thead>
<tr>
<th>Service Unit</th>
<th>Quarterly Cost</th>
<th>Annual Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single-Family Homes (regular)</td>
<td>$52.06</td>
<td>$208.24</td>
</tr>
<tr>
<td>Single-Family Homes (with max. 5% discount)</td>
<td>$49.45</td>
<td>$197.83</td>
</tr>
<tr>
<td>Apartments and Condos (with cart service)</td>
<td>$43.33</td>
<td>$173.32</td>
</tr>
<tr>
<td>Mobile Homes</td>
<td>$46.24</td>
<td>$184.96</td>
</tr>
</tbody>
</table>
How Will Collection Day Work?

• Collection days: Tuesday – Friday (Saturday for holidays)

• Set out carts after 6:00 p.m. the night before, and bring them in by 8:00 p.m. on your service day.
Orion Township Carts

- Delivered in December.
- Will have the opportunity to select your cart sizes.
- Carts remain with the property when you move.
Orion Township Carts

• All recycling and garbage must be placed in Orion Township carts.
• Old cans may be used for yard waste, or set them out to be recycled.
• Additional carts are available for a one-time fee.
  • Quarterly rate remains the same.
Recycling Cart Grants

ORION TOWNSHIP RECEIVED $491,528 IN GRANTS SAVING RESIDENTS OVER $50!
What Can Be Recycled?

**Know what to recycle**

**Do Recycle**
- Metal Cans: Steel, tin, aluminum soda, vegetable, fruit and tuna cans
- Plastic bottles & Containers
- Paper Cardboard, Dairy & Juice Containers
- Flattened Cardboard & Paperboard
- Paper: Brown paper bags, non-confidential office paper, newspaper, magazines
- Glass Bottles & Jars

**Don’t Recycle**
- Food waste
- Plastic bags
- Polystyrene foam cups and containers (Styrofoam)
- Hangers
- Hazardous waste
- Medical waste

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Paper and cardboard must be dry and free of food debris. Paper towels that have been in contact with food are not acceptable. Make sure caps are removed from cans and plastics.
How Will I Be Billed?

• GFL will bill each household quarterly
  • Annual pre-pay and electronic payments are optional

• Discounts available:
  • Seniors (65+): 5%
  • Veterans: 5%
  • Annual Pre-Pay: 3%
  • Electronic Payment: 3%
  • $30 credit, once per year, for “snowbird” service suspension
  • Max discounts up to 5% total

• Residents may NOT opt-out of service.
  • Unpaid invoices are considered delinquent after 90 days
Do I Need to do Anything Now?

• NO! To avoid cart pick-up fees and to ensure refunds, DO NOT voluntarily cancel your current service.
• Continue your existing service as usual.
• Your current service will automatically be stopped, and your new service will automatically start.
• New to the community, or move after January 1, 2020? Call the Township to start service.
• Leaving the Township for the winter? Let us know, so we don’t have your cart delivered until you return.
AN INNOVATIVE PROGRAM COMES TO ORION TOWNSHIP

Recognized as an industry leader by the U.S. Conference of Mayors, Fast Company, and Wired magazines, Recyclebank’s award-winning program leverages technology to make recycling easier and more rewarding for you!
HOW RECYCLEBANK WORKS

The more you participate, the more you get rewarded!

1. Confirm Your Home Address
2. Earn Points for Recycling
3. Get Rewards & Exclusive Discounts
4. Earn Points for Learning Online
Confirming your membership
We’ve got three convenient ways to confirm your home address and start earning rewards!

Website
• Visit: Recyclebank.com
• Select “Sign Up”

Mobile App
• Download the Recyclebank App (iOS or Android)
• Select “Sign Up”

Customer Care
• Confirm your address over the phone by calling: 888-727-2978
TWO GREAT WAYS TO EARN POINTS

Whether it’s recycling collection day or not, we want to make sure you’re earning points for recycling more and recycling right!

Recycling At Home

Quizzes

Slideshows

Videos
TURN YOUR RECYCLING INTO GREAT REWARDS!

Once you’ve earned enough points by recycling at home and learning online, you’ll be able to claim rewards from local and national businesses, cash in on exclusive discounts for sustainable products, or even donate your points to help fund sustainable school programs.
SUMMARY OF CONTACT INFORMATION

Recyclebank Available:
By Phone: Mon-Fri 8AM-5PM
Email Support 7-Days/Week

For Orion Township Residents:
Contact Customer Care Online
Using ‘Contact Us’ button from Recyclebank.com home page

Email: customercare@recyclebank.com

Call Customer Care:
888-727-2978
QUESTIONS & DISCUSSION
Thank You

You recycled ALL the boxes?

If you have additional questions please contact Samantha Timko at stimko@oriontownship.org or at 248-391-0304, ext. 1002